Car Wars
by Call Box

CLICK TO CALL
CHROME EXTENSION

This browser-based Chrome extension allows you to place a Car Wars tracked click to call (CTC) from your CRM platform or other enabled platform.

REQUIREMENTS TO USE THE EXTENSION

- User should have an account with Car Wars.

- Account must be enabled to use the CTC extension by Car Wars (this can be achieved through a Support request).

- User must have a Car Wars username associated with a phone code.

- User's account must have an outbound line.

- This extension works only on specifically enabled domains/CRMs. If you have a request for an enabled domain, please contact Car Wars Support.

- User must be using Chrome as his or her browser (not IE, Firefox, Safari, etc.).

EXTENSION INSTRUCTIONS

✔ Go to the **Call Box Click to Call link** on the Chrome Web Store to add the extension to Chrome.*

✔ After adding the extension to Chrome, navigate to one of the eligible domains and log in to that platform. If you were on the platform prior to downloading the extension, you'll need to refresh the page in order to activate the CTC extension.

✔ Click the Click to Call extension at the top of the browser and log in with a Car Wars login. Confirm your phone number and account upon logging in. Multi-client users will also pick from a list of accounts. Extension will automatically create links from phone numbers in the platform or place phone icons where click to call is enabled.

✔ Click a customer's phone number or the phone icon to initiate a click to call through the extension. You should expect your phone to ring and automatically ring to the customer after you pick up.

✔ Multi-client users: If switching to make calls in another account on the platform you're using, first switch within the platform, then click the CTC extension to change the account in the drop down.

*If you are unable to install chrome due to security permissions, please check with your network administrator or IT staff.