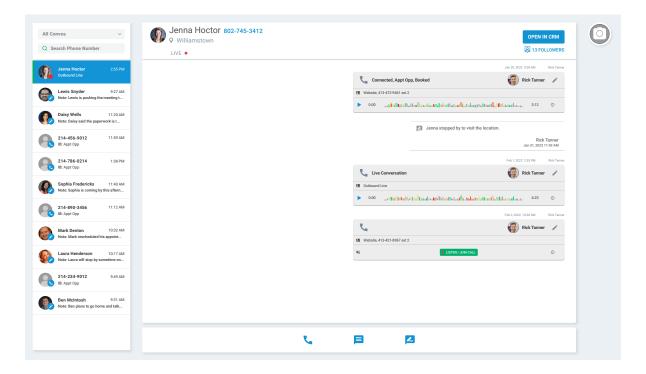


Pulling from CRM, Call Box helps dealership employees better handle calls while they're happening and access customer conversations.

## **EVERY LIVE CALL PROVIDES:**

- ✓ Relevant customer information
- ✓ Previous call thread with written recaps
- ✓ Deep link to CRM

- ✓ Reminder to monitor facial expression and smile while speaking
- ✓ Ability to listen in on live agent calls





"My team **LOVES** being able to see everything in real time. Call Box has really increased our speed and customer communication."

KYLE MOUNTSIER, Business Development Director, Nelson Mazda – Cool Springs and Murfreesboro