

OWN THE PHONE. OWN THE MARKET.

Managing the phone shouldn't be complicated or time-consuming. Car Wars is the trusted partner of top Sales and Service Departments, offering premium call tracking, texting, and phone solutions. Meticulously crafted by industry experts and dealer insiders, Car Wars provides innovative and robust phone handling tools to help your team Own the Phone and dominate the market.



EMPOWER AGENTS TO HELP CUSTOMERS

- ✓ Individual Agent Lines
- ✓ Outbound Click to Call
- ✓ Phone Training for Sales & Service
- ✓ CRM Integration & Lead Assignment
- ✓ Communication Dashboard
- ✓ Intelligent Call Routing



DO MORE WITH EXISTING OPPORTUNITIES

- ✓ Missed Opportunity Alerts
- ✓ Caller Sentiment Detection
- ✓ Texting & Text Message Reporting
- ✓ Call Tags
- ✓ Sensitive Information Removal
- ✓ Keyword Search and Detection



GAIN COMPREHENSIVE INSIGHTS

- ✓ Agent Performance Reporting
- ✓ Voice Recognition
- ✓ DNI Website Call Tracking
- ✓ Mystery Shop Scorecard
- ✓ Conversational Transcriptions
- ✓ Call Recaps

READY TO OWN THE PHONE? Visit www.carwars.com to learn more and request a demo.