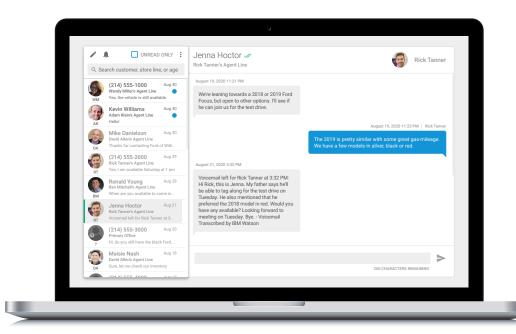


INDIVIDUAL AGENT LINES

Individual agent lines allow every salesperson to have their own lines to give customers that are tracked, recorded, and ring directly to them.





TEXTABLE AGENT LINES

All agent lines can be text-enabled, so customers can text the agent if they prefer to connect that way. Texts are automatically assigned to the right agent.



AUTO-ASSIGNED CALLS

All inbound calls to agent lines are automatically assigned to the agent to improve proper CRM follow up and team accountability.



OUTBOUND CLICK TO CALL ROUTING

Outbound click to calls made by agents with agent lines will automatically show the caller the right agent line in the outbound caller ID.



VOICEMAIL TEXT ALERTS

Voicemails left on agent lines will be transcribed and texted to the agent.