



**Car Wars**  
by Call Box



# CLOUD PHONE SYSTEM

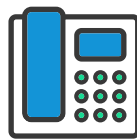
**REPLACE YOUR OUTDATED PHONE SYSTEM WITH A RELIABLE, FLEXIBLE CLOUD-BASED UNIFIED COMMUNICATION SOLUTION.**

Turn your phone system into an operational asset rather than a constant, expensive headache. Car Wars' partnership and integration with GoTo Connect is the smarter, simpler solution for your dealership's communication needs.



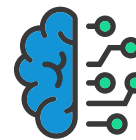
## **CUT UNNECESSARY EXPENSES**

Get rid of legacy hardware, service contracts, and maintenance requirements just to keep your existing phone system functional. Leverage a cloud-based solution that costs a fraction of most legacy phone systems.



## **IMPROVE CONNECTION RATES**

Enable your staff to deliver a seamless communication experience irrespective of where they are physically located. Make and receive phone calls and text messages within the constraints of your business phone system with desk phones, mobile and desktop apps.



## **INTELLIGENT CALL REPORTING & CRM INTEGRATION**

Easily surface phone calls and text messages by caller phone number, staff member that handled, phone number dialed and even call outcome. Car Wars aggregates raw inbound, outbound, and text data from your GoTo Connect phone system to provide digestible and actionable reporting and CRM integration, whether the call was handled on a tracking line, desk, or mobile phone.

**CRM Integrations:** DealerSocket, Elead, VinSolutions, DriveCentric and more

[carwars.com/home/solutions/cloud-phone-system/](http://carwars.com/home/solutions/cloud-phone-system/) | 833-331-0368

# THE INTEGRATED SOLUTION OFFERS:



## INTELLIGENT CALL ROUTING & QUEUING

Connect customers faster with advanced, customized call routing like ring groups, call forwarding, queues, and paging.



## 24/7 SUPPORT

GoTo Connect's robust customer support is available 24/7, 365 days / year. 99.99% uptime Service Level Agreement guaranteed.



## CALL COUNTS AND OUTCOME REPORTING BY STAFF MEMBER AND SOURCE

Eliminate phone codes and rely on the intelligence of Car Wars and GoTo Connect's integration to capture and assign every phone call to the staff member that handled it.



## ROBUST CRM INTEGRATION

Never miss another opportunity. Ensure every lead is logged and assigned to the staff member that handled the initial phone call.

## INCLUSIVE FEATURE SET

- ✓ End-to-End Call Reporting and Recording
- ✓ AWS Call Storage
- ✓ Real-Time Number Provisioning
- ✓ Unlimited Extensions
- ✓ Texting
- ✓ Softphone / Mobile App
- ✓ Administrative Web Portal
- ✓ Advanced Call Queuing & Call Routing
- ✓ Holiday & Time Condition Call Routing
- ✓ Paging
- ✓ Hot Desking
- ✓ Custom Auto Attendant Greeting & Routing
- ✓ Custom Hold Messaging and / or Music Voicemail Transcription
- ✓ Voicemail to Email
- ✓ Dial-by-Name Directory
- ✓ Find Me / Follow Me

Don't feel stuck with an outdated phone system that isn't supporting your communication needs.  
**GET STARTED WITH CAR WARS CLOUD PHONE SYSTEM TODAY.**