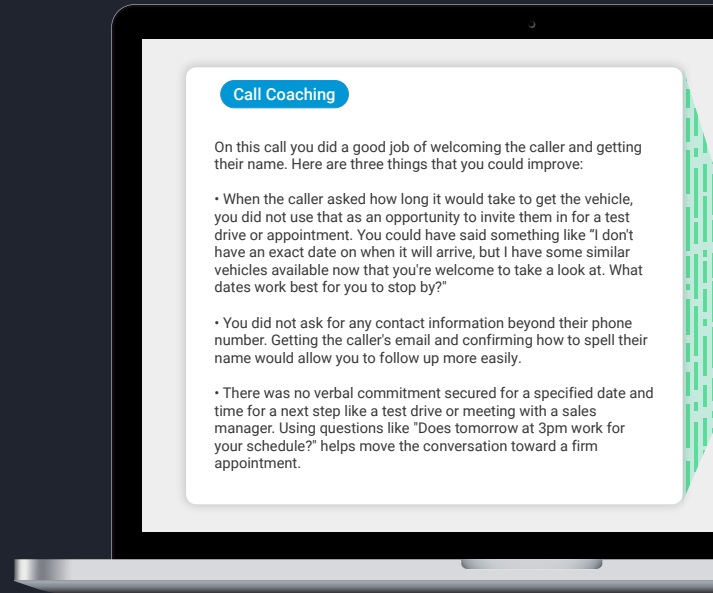


CRISP

PHONE TRAINING

Ready to invest in your agents' phone performance?

CRISP Phone Training is a turnover-proof virtual training program for elevated Sales and Service excellence which includes CRISP Certification for Sales, CRISP Certification for Service, and LLM-Based Call Coaching.



CRISP CERTIFICATION FOR SALES

Arm sales professionals with the communication skills necessary for success. This proven program drives improved customer interactions and increased appointment bookings by following the CRISP methodology.



CRISP CERTIFICATION FOR SERVICE

Enroll Service professionals in ongoing content to train and certify on service opportunity call handling, declined services, and overcoming customer objections.



LLM-BASED CALL COACHING

With the press of a button, provide expert Call Coaching on inbound and outbound calls. The large language models are specifically trained around CRISP methodology and best practices.



VIRTUAL TRAINING

Staff members and managers are trained through an immersive, interactive virtual environment.



CONTINUOUS PERFORMANCE FEEDBACK

Store managers can see precisely who is engaged with training and who is not.



NEW AGENT TRAINING

New hires are identified through the Car Wars staff list and are automatically added to be trained and certified.



LLM BASED TRAINING

AI-powered coaching reviews calls and highlights where agents followed or missed key CRISP practices. Managers can quickly identify areas for improvement and guide agents with targeted feedback.

GET CRISP AND SIGN UP TODAY.