



## WHY USE

# CALL BOX + GOTO CONNECT

## INTEGRATION?

*Utilize the best-in-class call monitoring and analytics with Call Box to ingest all calls from your GoTo phone system.*



Create a new phone number in your phone system that is automatically tracked, recorded, and analyzed in Call Box. No additional tracking numbers or call forwarding required.



Call Assignment using *last* extension that handled the call — 99%+ calls assigned, no phone codes or voice recognition needed.



Call Box takes the audio that is split into segments in your phone system and combines it together into a single end-to-end call recording.



Human Review + Artificial Intelligence to analyze the content of all inbound and outbound calls.



Reporting and alerts by staff member, marketing source, store, and department.



Ingest 100% of inbound and outbound call traffic from your phone system.



Seamless CRM Integration.

**Want to learn more about integrating Call Box with GoTo Connect?**

Call 833-767-1519 or fill out the form on [callbox.com/solutions/cloud-phone-system](https://callbox.com/solutions/cloud-phone-system)