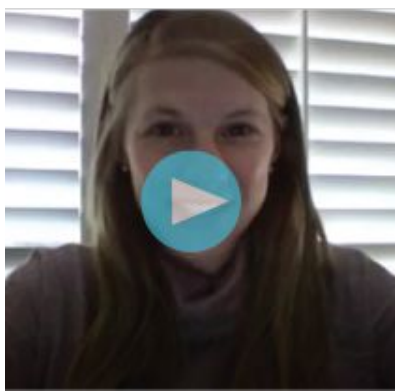




[LIVE WEBINAR] Back to Basics: 6 Steps to Connect More Patient Callers & Boost Conversions

In 2020, an average of 37% of all patients who called a healthcare practice were unable to connect with someone who could help them. **Join Call Box's Ford Kirk on April 28th at 12pm CST for a FREE live webinar where you'll discover how call connection is trending over time, causes of poor call connection, and six simple steps to see immediate improvement in your practice's connection performance.**

[REGISTER NOW](#)



[PRODUCT UPDATE] Enhanced Inbound Call Categorization

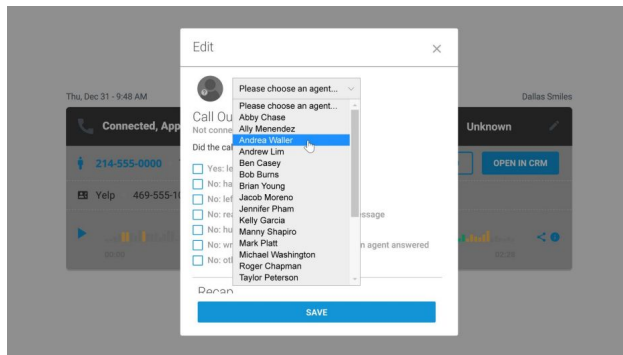
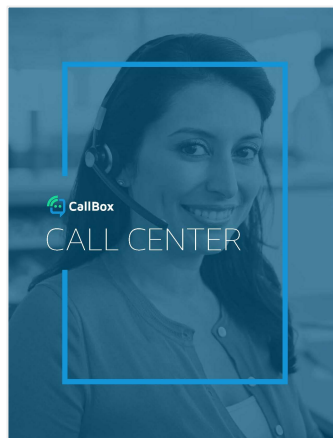
Call Box is excited announce that we've enhanced our call categorization for "Reasons Not Connected." In doing so, we've introduced more clarity in the reporting of calls that do not get connected to someone who can help and re-introduced a prior, popular category: callers who didn't leave a live message.

[LEARN MORE](#)

[FEATURED SOLUTION] Call Box for Healthcare Call Centers

Is your healthcare practice building a call center or shifting to a call center model to handle your patient calls? Call Box offers a specific solution to fit the needs of healthcare call centers. Discover how Call Box can uniquely provide meaningful phone metrics for your call center.

[LEARN MORE](#)



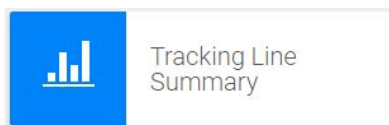
[HOW-TO GUIDE] Assigning Your Staff's Calls

Assigning calls to your staff is just two clicks away! Discover how to properly assign unknown agent calls in Call Box with this quick how-to guide. Assigning calls to the right staff member ensures more accurate reporting and assists our artificial intelligence in recognizing your team's unique voices.

[LEARN HOW](#)

[PRODUCT UPDATE] Clickthrough Call Data on Tracking Line Summary

Call data within the Tracking Line Summary pod is now clickable! Easily pull up calls associated with unique data points and lead sources. Scroll to the bottom of the page in the Tracking Line Summary section of your Call Box account to see for yourself!



[CHECK IT OUT](#)

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[SCHEDULE A CALL](#)

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