

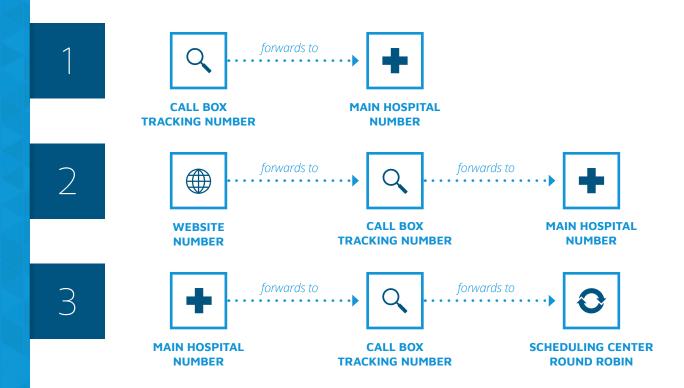
CALL TRACKING 101

Call Box is a cloud-based system that sits on top of your existing phone system. We provide healthcare providers with in-depth metrics and analytics on the phone calls coming into their organization. With a team of HIPAA compliant human reviewers, we listen to every single call for you and let you know how your team is performing on the phone.

Before we're able to listen and analyze calls for your organization, we need to be able to place one, or many, of our tracking lines (Call Box provided phone number) so we can capture your patient calls.

Setting up Call Box requires no hardware installation. We'll work alongside your IT team to ensure a quick and easy setup. Don't avoid improving patient experience any longer because the phones are a daunting task.

HERE ARE SEVERAL OF THE SETUP OPTIONS OUR CLIENTS USE TO CAPTURE CALLS WITH CALL BOX:



CONTACT CALL BOX FOR FURTHER INQUIRIES ON SETUP AND INSTALLATION.