



[LIVE WEBINAR] The Top 5 Phone Trends of 2020: How Does Your Practice Stack Up?

Join Call Box's Corey Johnson & Katie Tinkle on Nov 18th at 12pm CST as they walk through the top five phone trends of 2020. Discover how phone processes have dramatically changed from 2019 to 2020, and uncover specific data points to understand how your practice's phone metrics compare to industry averages. Furthermore, anyone who completes the accompanying workbook and reviews it with a Call Box Specialist will get a \$50 Amazon gift card, and ALL live attendees will receive free Call Box socks!

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[OCTOBER PROMOTION] Get a \$50 Target GiftCard & Chance to Win AirPods When You Complete a Demo

Any decision maker who completes a demo of our comprehensive call tracking and review solution during the month of October will receive a \$50 Target GiftCard™ PLUS a chance to win Apple AirPods® — just for talking with us! *Current clients are not eligible for this promotion.*

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[2020 DATA STUDY] How Practices are Effectively Handling a 69% Increase in Call Volume

Between February and June of 2020, healthcare practices experienced a 69% increase in patient phone calls. In this exclusive data study, gain detailed insight into recent phone trends from 1,450 practices to help you operate more effectively. Additionally, learn six strategies to more effectively manage high call volume.

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[ON-DEMAND WEBINAR] 6 Ways Practices Are Managing Higher Call Volume with Fewer Resources

Call Box's Corey Johnson dives into six practical recommendations to effectively manage increased call volume during leaner times. Discover real examples of how practices are deploying these strategies and clear takeaways you can implement immediately.

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[OWN THE PHONE TIP] 5 Best Practices for Bridges

Discover five best practices Call Box recommends when implementing a bridge (also called a phone menu) at your office. From greeting recommendations to menu option sequencing, learn how to optimize your call routing and provide patients with an improved experience by effectively leveraging a bridge.

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